

Caraweb Terms & Conditions

Important: please switch off your pop-up blocker during sign-in.

The paragraphs below are the terms and conditions for the Caraweb wireless internet access services (the “Service”) supplied by Caraweb to you (“You”) for use at Caraweb-enabled Caravan Parks. Caraweb is located at 15 Appian Close, Borrowash, Derby, DE72 3LY.

These terms and conditions may be modified by Caraweb at any time without notice and are governed by the laws of the United Kingdom. By purchasing subscriptions to the service and or by using the service at Caraweb, you agree to accept the following;

Caraweb’s Obligations and Rights:

- a) Caraweb will not disclose personal information collected in conjunction with the provision of this service to a third party without consent, except to companies with which we have contracted for the provision of the Service. Caraweb will, if required by law, disclose your personal information and or information pertaining to the usage of the Service to the relevant authorities in the investigation of any suspected or alleged crime.
- b) Caraweb is committed to providing uninterrupted access to this Service. Caraweb will use best endeavours to only allow system downtime and maintenance outside of normal working hours. We reserve the right to modify or temporarily suspend the Service or any part of it without notice to you for emergency technical repair or upgrade for any reason.
- c) You are responsible for the security of your connection to the internet when you use our Service. Caraweb provides no additional security than you already have, because we provide management and monitoring services only and do not modify any content. For that reason, we cannot be, and are not responsible for the security or content you transmit or receive on the internet.
- d) Caraweb shall not be liable to you in any circumstances for any indirect, special or consequential losses, lost profits, business interruption, information or loss of data, security breach, loss of goodwill or other pecuniary loss, including loss or damage suffered as a result of any virus, denial of service, spamming or hacking. Our liability shall be limited to the amount you have paid for the Service limited to a one week subscription.

End User’s Obligations and Rights and Fair Usage

- e) You are responsible for (1) maintaining the confidentiality of the password and (2) all activities that occur under your username and password. You will be liable for all losses, damage, costs and expenses, direct or indirect, however incurred, suffered by Caraweb due to the loss, misuse and/or disclosure of your username and password.
- f) You will not be eligible for any compensation if you cannot use the Service because of power failure, routine maintenance or circumstances outside of Caraweb’s control.
- g) Resale or redistribution of this service is strictly prohibited.
- h) To be fair to other users Caraweb recommend the following allowances:-
All Caraweb Surf Cards have a data download allowance of 200MB per day or part day. This means that a 1 hour Surf Card allows 200MB, a 1 day Surf Card 200MB, a 3 day Surf Card 600Mb, a 1 week Surf Card 1.4GB and a 30 day Surf Card 6GB. To put this in terms of common Internet activity you could download 50 MP3 tracks or browse 2000 web pages on average every day within your download allowance.

If you are an average Internet user enjoying a mixture of email, web browsing, Messenger, IP telephone services and downloading a reasonable number of MP3 tracks you will not need to be concerned. If however you plan to spend long periods P2P Networking and downloading full length films then there is a good chance you will be affected by the allowances.